



PRODUCT: DESKPRO 286
SERVICE ADVISORY # 026
DATE: July 22, 1985

Subject

DISKETTE DRIVES (101442-001)

PROBLEM DESCRIPTION:

Effective August 1, 1985 the COMPAQ DESKPRO^R Personal Computer 360K Diskette Drive (Part Number 101442-001) will no longer be available. This diskette drive is being replaced by the 360K Diskette Drive for the COMPAQ DESKPRO 286TM product (Part Number 102928-001).

The 102928-001 Diskette Drive is a fully functional replacement for the former diskette drive. Any orders received after August 1, 1985 for 101442-001 Diskette Drives will be filled using 102928-001 diskette drives.

DEALER ACTION:

Please change your price/part lists to reflect the new part number, and advise store personnel of this change.

If further information or clarification is required please contact COMPAQ Dealer Support at:

800-231-9977 (All Authorized Dealers)

Telex: 795437
A/B: COMPAQCOMP HOU (Houston, TX)

Telex: 898630
A/B: COMPAQ TTX D (European Headquarters)
49-89-926-970

Telex: 889126
A/B: COMPAQG (United Kingdom Headquarters)
44-1-940-8860

Telex: 603124
Attn: COMPAQ (French Headquarters)
33-4-446-3625

416-449-8741 (Canadian Headquarters)

cc: Store Manager